To: Weight Loss Medication Users
Re: Medication Coverage Update

Dear Member,

We're excited to introduce a new offering through Wondr Health designed to better support members who are currently using, or are interested in, weight loss medications including GLP-1s for weight loss and related health goals. Because Astemo understands how essential continued access to these medications is for many members, we are implementing a new approach to help ensure long-term support. Beginning January 1, 2026, you will no longer be able to fill weight loss medications through CVS. Instead, **all members currently using or considering weight loss/GLP-1 medications will work directly with Wondr Health's medication management program to: confirm eligibility, evaluate treatment needs, and access appropriate medications.** Wondr Health will guide you through each step, from obtaining medications to receiving ongoing clinical and behavioral support tailored specifically for weight loss medication users. **This does not include medications prescribed for diabetic use, which will continue to be maintained by CVS.**

The Wondr Health medication management program offers a more convenient, personalized, and supportive way for members to use weight-loss medications effectively. You'll have quick online access to licensed medical providers who develop individualized treatment plans, manage prescriptions and dose adjustments, and provide continuous, expert guidance. The program also includes personalized coaching, practical nutrition and lifestyle tools, and simple progress tracking.

To help offset medication costs, Astemo is introducing a Health Reimbursement Arrangement (HRA). Each eligible member will receive a debit card pre-loaded with funds to assist with the medication purchase; any remaining cost share will be the member's responsibility. Details on cost sharing are included in this packet. HRA cards will be mailed to current medication users prior to January 1. (If you have already obtained an HRA card via Zepbound, you will not be sent a new one.) Please note that items such as needles and vial-related supplies can be purchased over the counter at local pharmacies or online. The HRA card may only be used for Zepbound, Wegovy, and other approved weight-loss medications, and monthly substantiation will be required.

We understand that transitions like this can feel overwhelming, but we are confident that this new approach provides a more reliable and sustainable pathway for continued access to these important medications. **Please review the attached step-by-step guide for instructions on how to get started or maintain coverage.** If you need assistance, please contact the Astemo Benefits Management Team or your local HR representative, who can connect you with someone who can help.

Thank you,

Astemo Benefits Management Team

Questions?
Looking for more information?
Scan the QR code.

Getting Started

1. All members need to create and/or log in to your **Wondr Health Portal** or visit **https://www.wondrhealth.com/astemo** and complete the health questionnaire. Wondr will then reach out to the member, via email and app notification with instructions to set up a clinical consultation to discuss needs, evaluate and prescribe the appropriate medications.

We understand that it may take some extra time to schedule your first appointment with your new Wondr Clinician, therefore we have instituted **a 60-day grace period.**

If you are currently taking Zepbound and need a refill before that appointment, please refill your prescription the same way you have been and have your provider submit your prescription through LillyDirect. After the 30-day grace period your Wondr Clinician will submit your prescription to LillyDirect.

If you are currently taking Wegovy, your provider will need to submit your prescription to NovoCare pharmacy. For instructions, refer to the steps on page 3 of this document.

If you are taking any other weight loss medication, such as Saxenda or Qsymia, you can fill your prescription at any pharmacy of your choosing, however it will need to be filled outside of your insurance and paid for with your HRA card.

2. Setting up the Health Reimbursement Arrangement (HRA) Portal:

Members will receive a Debit Card and Welcome Email/Letter from Point C with instructions on how to set up their account. Members will have access to their own portal via the App or Website, where they can check their balance and provide the required documentation for purchases, as outlined in the Welcome Information.

Reminder: if you have already received an HRA card and set up your HRA Portal to acquire Zepbound, there is no additional action you need to take on this step.

Next: Wondr Clinician Prescribes Medication

IF YOU ARE ON ZEPBOUND:

1. In the Wondr App, you will receive a notification in the Message Center that your prescription is ready to be filled. Please select “Get Prescription” and your prescription **will automatically be routed to the Lilly Direct Pharmacy**.

2. **Within 1 day: GiftHealth® will text you** to let you know the prescription has been received and keep you updated on status.

3. Within 48 hours: Once we have your complete prescription, GiftHealth® **will send you a checkout link**. Don’t forget to order syringes and supplies! **Employees will need to purchase their own syringes.** You can do so through retailers like Amazon or your local Pharmacy.

4. Review & Ensure: Make sure you have the **correct dosage of your vial**. Checkout with self-pay using your HRA debit card (do not use savings card or insurance options).

5. Within 3 days: Your package will **arrive 3 days after checkout**. You’ll get a tracking number when it ships.

For Refills: Within 21 days **you will receive a text to refill**, or your doctor will be contacted if your script doesn’t include refills. To get the best pricing available, make sure you refill the Zepbound vial within 45 days of your last order.

IF YOU ARE ON WEGOVY:

1. In the Wondr App, you will receive a notification in the Message Center that your prescription is ready to be filled. Please select “Get Prescription” and **then select the NovoCare® Pharmacy.**

2. **Watch for a text or phone call**
    a. After your prescription is sent, you’ll get a text message or phone call from NovoCare® Pharmacy or its partners (CenterWell® Pharmacy or CoAssist Pharmacy).
    b. The message will give you a link or instructions to:
        - **Set up your account,** and
        - **Confirm your prescription and payment**

If you get a text from CenterWell® Pharmacy or CoAssist Pharmacy, that’s still part of NovoCare® Pharmacy—they help with shipment and delivery.

3. **Set up your account and pay**
    a. Follow the link or instructions in the text/call.
    b. Create or sign in to your **NovoCare® Pharmacy account.**
    c. Enter your **payment information** using your HRA debit card (do not use savings card or insurance options).

Pricing and offers may change over time, so always check the latest details shown during checkout or on the NovoCare® site.

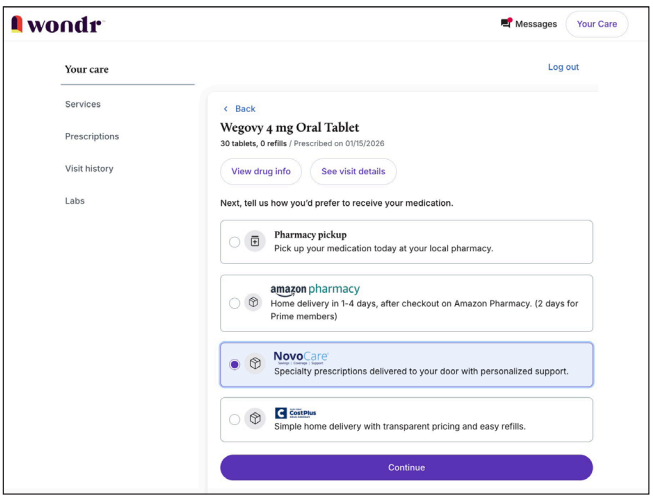
4. **Schedule your delivery**
    a. Once payment is processed, you can usually **schedule your delivery right away.**
    b. Choose a **delivery date/time** that works for you.
    c. Your medicine will be **shipped directly to your home with free shipping.**

5. Receive your medicine
    a. Your package will arrive at the address you provided.
    b. If the medicine looks **damaged,** call **1-800-967-9917** immediately for help.

6. **Refills and reminders**
    a. You’ll get **reminders when it’s time for a refill.**
    b. You can continue to manage refills, deliveries, and your account through the instructions in your messages or your online account.

7. Issues with receiving your prescription?

For help with pharmacy issues call **NovoCare® at 1-888-809-3942 (Mon–Fri, 8:00 am–8:00 pm ET).** For all other issues, please contact **Wondr at support@wondrhealth.com**. If you would like for someone to call you or text you, please include your phone number and they will reach out to your preferred method of communication that same day.



WEALTHCARE DIRECT BILLING FOR YOUR MEDICATION COST SHARE

Important Note – Point C is leveraging their COBRA/Direct bill payment program to process Medication Cost Share only.

1. **Logging in and Creating Your Account**

   To start, visit **https://pointc.wealthcarecobra.com/** and select "Sign Up Now". Enter your e-mail address and a one-time passcode will be sent to your inbox. Go back to the site and enter the code you received to verify your account.

   Once your account is verified, create a password and then you will be logged in.

2. **Connecting to Your Account**

   Once you have logged in, you will be prompted to connect to an account. At this time, you are required to enter your zip code, date of birth, and social security number for identification purposes. If a match was found, you will see a green "Connected to Account" message. To view this account, hit "View Account".

3. **HRA Benefit Per Covered Member:**

   HRA covers up to $504 per month for weight loss prescriptions. Cost share for each prescription filled: PLATINUM PLAN (PPO) = $100, GOLD PLAN (PPO) = $100, SILVER PLAN (HDHP) = $20%

4. **Making a Payment**

   You will have three options to make your monthly payments:

   a. Via mail to Dept 21 PO Box 981044 Boston, MA 02298. Payment coupons will be mailed and should be included with your payment.
   b. Via one-time online payment using ACH, debit or credit card.
   c. Via recurring ACH payments.

   Recurring payments have two payment date options:

   15th of the month before the billing period's due date
   8th of the month after the billing period's due date

   Go to the "Payments" tab. You will see when your coverage starts, how much is due, and when it is due. To make a one-time payment, hit the "Make Payment" button in the right-hand corner. To set up recurring payments, hit the option for "Setup Recurring Auto Payments".

5. **Communications**

   The communications tab will allow you to preview and download any letters that have been mailed regarding your benefits.

Questions?

Have questions or trouble making an enrollment? Call Point C at 855-408-6507 or e-mail COBRA@pointchealth.com. Or you may contact April Satterly at Bim Group by email at: Astemo@BimGroup.us.