Anthem digital EOB

A step-by-step guide to accessing your explanation of benefits

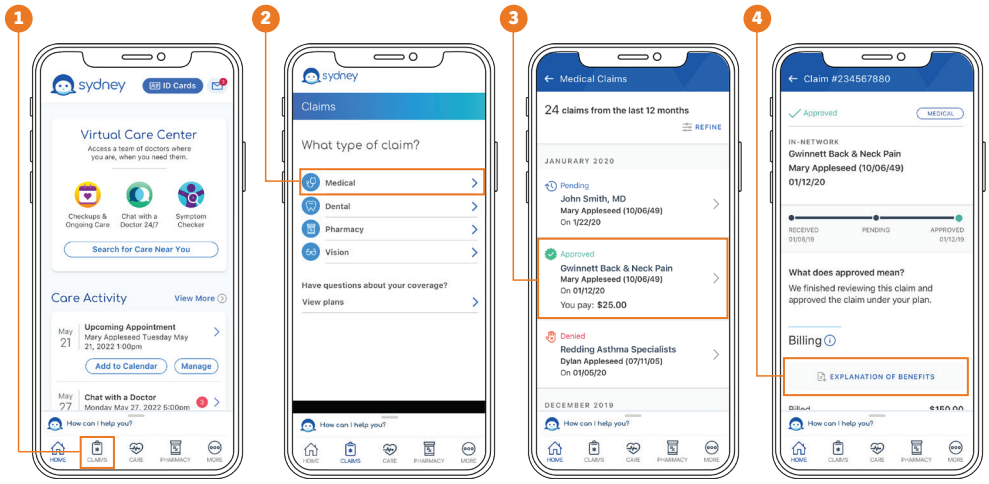
With your digital explanation of benefits (EOB), you'll never have to wait for your EOB to arrive in the mail. You can instantly check your EOBs for the last two years whenever it's convenient simply by using your smartphone or computer.

Find your digital EOB on the Sydney℠ Health app:

1. Go to *Claims*
2. Select **Medical**, **Dental**, **Pharmacy**, or **Vision**
3. Go to the claim you want to review
4. Choose **EOB**

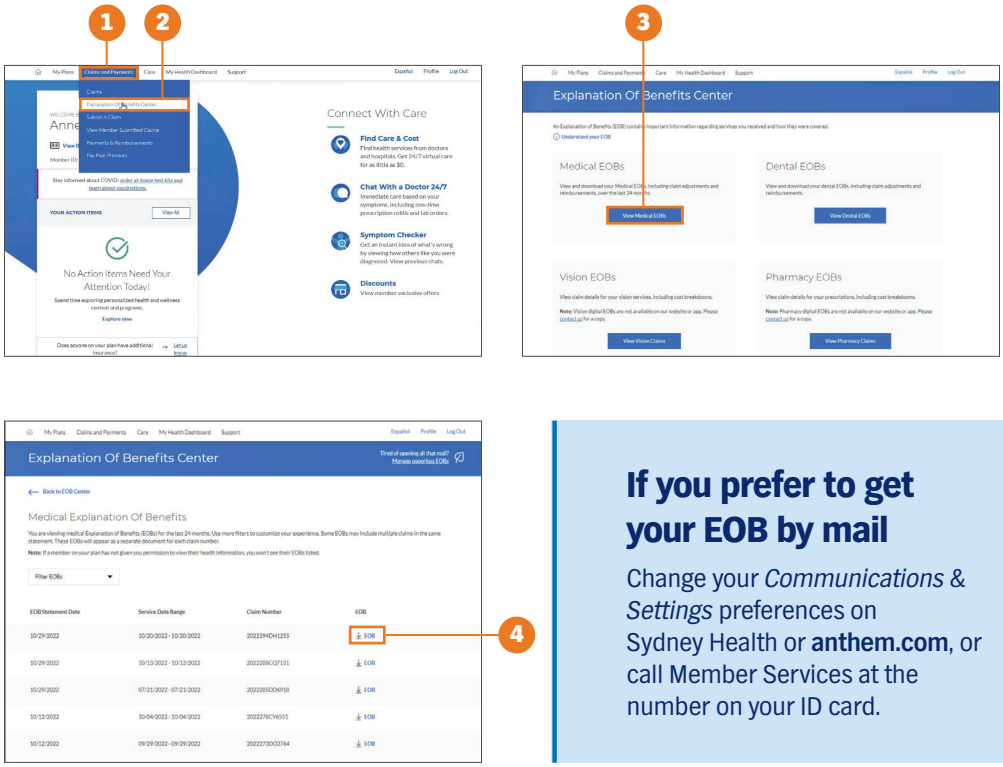
Download the Sydney Health app today in the Google Play™ or App Store®.

Download on the App Store | GET IT ON Google Play



Find your digital EOB on anthem.com:

1. Go to *Claims and Payments*
2. Select **Explanation of Benefits Center**
3. Choose **Medical**, **Dental**, **Pharmacy**, or **Vision**
4. Choose **EOB**



If you have questions, use the chat feature on Sydney Health or **anthem.com**, or call Member Services at the number on your ID card.

If you prefer to get your EOB by mail

Change your *Communications & Settings* preferences on Sydney Health or **anthem.com**, or call Member Services at the number on your ID card.

Sydney Health is offered through an arrangement with Carelon Digital Platforms, a separate company offering mobile application services on behalf of your health plan. ©2024

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