Skip the pharmacy with home delivery

Anthem

Have your long-term medications sent to your home with CarelonRx Pharmacy

How home delivery benefits you

Convenience. Your medicine is delivered directly to your home or any place you choose.

- Manage your prescriptions with the Sydney℠ Health app or at **anthem.com**.
- Expect first-time orders to take about five days to process. Refills usually take just two days. Standard shipping time varies between 3–5 days.
- Track your order.
- Set up reminders and automatic refills, too.

Safety. All orders are checked by a licensed pharmacist before shipping. Our discreet packaging is:

- Tamperproof
- Weatherproof
- Temperature controlled, if needed

Peace of mind. You're less likely to miss a dose and more likely to stay on track with the treatment your doctor prescribed when you switch to home delivery.* You can also talk, text, or chat 24/7 with a trained pharmacist if you have questions or need help.

Hassle-free service. CarelonRx Pharmacy will contact your doctor to order a new, 90-day prescription if you need one. If a medication preapproval is needed, the home delivery team will reach out to you for consent before shipping your medication.

Savings. Many medications cost less when you fill a 90-day supply instead of three 30-day supplies. Standard shipping is always free. With CarelonRx Pharmacy, you can also learn about lower-cost options to save money.

Signing up is simple

1. Log in to **anthem.com** and go to the **Prescriptions Home** page. You can also log in to your mobile app and select **Pharmacy,** or scan the QR code below. Register your member account if you haven't already.

2. Go to **View Prescriptions** and follow the guided steps to switch to CarelonRx Pharmacy.

Contact us if you need help

Call the CarelonRx Pharmacy Contact Center at **833-396-0309** or use the live chat feature on Sydney Health or **anthem.com**.

*National Library of Medicine, National Center for Biotechnology website: *A Retrospective Database Study Comparing Diabetes-Related Medication Adherence and Health Outcomes for Mail-Order Versus Community Pharmacy* (accessed March 2019): ncbi.nlm.nih.gov.

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