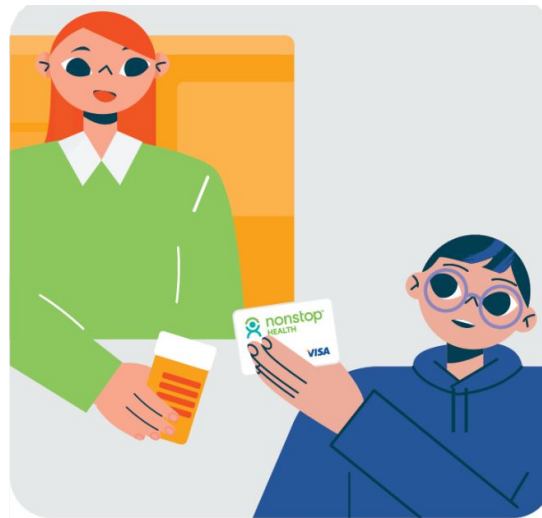


How to use Nonstop Health



- 1 Present your **CARRIER CARD** to the front desk so they can apply service costs to your deductible and/or out-of-pocket maximum.



- 2 Pay for covered services and prescriptions with your **NONSTOP HEALTH VISA CARD**



- 3 If/when you receive a bill with a remaining balance, pay for those expenses with your **NONSTOP HEALTH VISA CARD**
(note: an Explanation of Benefits (EOB) is not a bill)

If there's a problem with using your card, contact us immediately at 877.626.6057 or clientsupport@nonstophealth.com.

Go home happy and healthy!

5 Things to Remember

1



The Nonstop Health program can only be used for qualifying/covered **MEDICAL** expenses.

2



Nonstop Health only covers expenses that are incurred **ON or AFTER** your start date with the program.

3



The Nonstop Health program **DOES NOT COVER VISION or DENTAL** expenses unless they are covered under your medical plan.

4



Use the **NONSTOP EXCHANGE** to file/view claims, view Nonstop Visa card spending, or get help. (members.nonstophealth.com).

5



If you leave your employer or are no longer benefits eligible, submit all claims within **90 DAYS** of your last day of coverage. Your card will be cancelled.

Questions? We're here to help!

877.626.6057 Monday-Friday, 6am-5pm PST
clientsupport@nonstophealth.com